



M-BANKING REGISTRATION FORM

SECTION A: APPLICANT'S DETAILS

PLEASE COMPLETE THE DETAILS IN CAPITAL LETTERS:

(Tick as appropriate)* ☐ Change of Phone No. ☐ Pin Reset ☐ Sim Card Replacement

Full Names: *

ID No. *

Phone No. *

Email Address: *

Place of Residence: *

SECTION B: CHANGE OF PHONE NUMBER

(Must attach Copy of ID and Mpesa Statement of the new number)

Old Phone No. .

2	5	4	1	2	3	4	5	6	7	8	9
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New Phone No.

2	5	4	1	2	3	4	5	6	7	8	9
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SECTION C: DECLARATION BY THE SUBSCRIBER

I confirm that the information I have given above is true.

Signature: _____ Date: ____ / ____ / ____

Use of the mobile banking service is subject to terms and conditions. Please refer overleaf for details.

FOR OFFICIAL USE ONLY

Zoghori Regulated NON-WDT Sacco

Verified By: _____ Date Verified: ____ / ____ / ____ Signature: _____

Approved By: _____ Date Approved: ____ / ____ / ____ Signature: _____



M-BANKING TERMS AND CONDITIONS

DEFINITION OF TERMS

- **“Sacco”** refers to Zoghori Regulated NON-WDT SACCO Society Ltd.
- **“M-BANKING”** refers to the mobile banking solutions for the sacco.
- **“PIN”** means any confidential password, code or number normally 4 digits which may be used to access the M-Banking services.
- **“M-Banking Tariffs”** –refers to the M-Banking transaction charges.
- **“Subscriber”** means a member who subscribes to use M-Banking Service.

USE OF PERSONAL IDENTIFICATION NUMBER (PIN)

- a) M-Banking subscriber shall receive an SMS informing them of their registration and PIN.
- b) The subscriber shall be required to change the PIN before using the M-Banking Services.
- c) The subscriber shall exercise due care to ensure the secrecy of the PIN at all times and prevent use of PIN by any third party.

LOST/STOLEN SIM CARD REGISTERED FOR M-BANKING SERVICE

- a) If the subscriber loses his/her SIM Card line registered with M-Banking, the subscriber must notify the Sacco immediately to block M-Banking Service until the SIM Card is replaced.
- b) The subscriber shall be liable in respect of any transactions instructions affecting his/her Sacco account that is given with a valid PIN.
- c) If report of loss or theft of SIM Card registered for M-Banking service is communicated by someone other than the subscriber, Sacco shall not be held liable of any damages thereto.